

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2614

Examiner: Nguyen, Quynh H.

In Re: Joseph B. Augusta
Case: P5087C1
Serial No.: 10/603,630
Filed: 06/24/2003
Subject: Method and Apparatus for Skills-Based Task Routing

Commissioner for Patents
P.O. Box 1450
Alexandria VA 22313-1450

Dear Sir:

RESPONSE I